

# 2022 Registry Committee (RC)

## Q3 2022 Meeting Notes

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July 11th, 2022, 2:00 PM – 3:00 PM ET

Type: Video Meeting

Call: 571-317-3112 + Code: 636 894 917

Goto Meeting: <https://www.gotomeet.me/Paul-Martin>

Welcome & Introductions (*Co Chairs*)

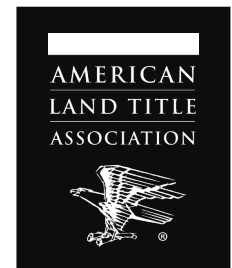
Review of Purpose and Scope (*Paul Martin, Co-Chairs*).

ALTA Staff Reports (*Paul Martin*)

- Monthly Update. Q&A on last monthly update. Locations 9147, RON 2626, E&O 176
- Update on the MISMO e-Eligibility Exchange collaboration: Title Underwriter awareness. ALTA Staff to liaise with Mid Cap UW Committee to raise awareness of the Exchange and how individual UWs can participate.

Committee Discussions (*Various*)

- 2023 ALTA Engagement group membership renewals. Co-Chair Jack Rattikin thanked the Committee for its work in supporting the ALTA Registry and reminded the committee that ALTA Engagement group renewal process had begun and encouraged all present to continue their valuable service.
- Registry 2023 Recode Project. At the last Committee meeting (Q2-2022) ALTA Staff were directed to establish a Development Subgroup to investigate possible improvements to the Registry code, its functionality, and prepare a series of recommended changes and enhancements to take place in 2023 (“2023 Recode Project”).
- The Development Subgroup, led by Kelly Langdon, held three meetings over the period April- June 2022. The following representatives from Confirming Title Underwriters participated:
  - Shawn Martin & TJ Roach: **Fidelity National Financial**
  - Andy Wert: **Investors Title Insurance Company**
  - Robert Estenson, Paula Maurstad and Ryan Marschke: **Old Republic Title Insurance Company**
  - Veronica Stevens and Sarita Williams: **Stewart Title Guaranty Company**
  - Ryan Ferris, Adriana Peralta, Diana Nunez, Kris Burns, Nancy Fletcher and Vicki Hawkins: **First American Title Insurance Company**
- Development Subgroup Recommendations. The Development Subgroup finished its review and divided its recommendations into three categories, these are as follow:
  - High Priority – improve RMS speed and UW/Agent communication.



- **2023-HP1:** Change from a Principal Business Location (PBL)/Branch model to a location-based model.
    - **2023-HP2:** Add a 'pending' status that UWs may use when communicating with an agent to remediate discrepancies prior to confirmation.
    - **2023-HP3:** For multiple-brand UWs, allow for confirmations to be performed / maintained for all brands simultaneously.
  - Medium Priority – streamline existing processes to gain efficiency.
    - 2023-MP-1: Remove the 'Same Day' requirement to confirm Legal Name changes to mirror the process for approving 'other' record changes, i.e. address, DBA name, etc.
    - 2023-MP-2: Auto confirmation of UW direct office listings and coordination with ALTA membership to reduce duplicative work.
    - 2023-MP-3: Ability to remove Registry confirmations in bulk when agent relationships are terminated.
    - 2023-MP-4: Ability to confirm multiple listing requests with a single submission.
    - 2023-MP-5: Remove UW Notifications tab which is not being used by the UWs today and limit the changes (to legal name, DBA name, and address) that require UWs to update their confirmation.
  - Low Priority – items with either a perceived minor benefit or an outsized level of effort for the perceived benefit.
    - 2023-LP1: Improved search functionality and use of the RMS to maintain employee record data.
    - 2023-LP3: API Integration for maintaining UW Direct Offices and performing / maintaining agent confirmations.
  - The Committee reviewed these recommendations and directed ALTA Staff to move forward with the 2023 Recode Project and include the recommendations made by the Development Subgroup. The project was to begin in 2023 or when resources were available, whichever is the sooner.
- Additional Data sets that could be housed in the Registry (*All*)
  - ALTA Staff were directed to add an agenda item to the next Committee meeting to invite members to introduce ideas for additional data sets to be included to support the data warehouse concept. ALTA Staff are to reach out to the Committee prior to ALTA ONE to give members advance notice and to allow time for members to think of new ideas.
  - In response to this Jenny Martin suggested that the committee consider hosting agent Rates and Fees.
  - Post meeting suggestion: Expand E&O data to include Fidelity Bond data.

#### **Other Business or News to Share** (*Committee*)

- The Committee was informed that Kelly Langdon visited the operations of Fidelity National Financial in Jacksonville, FL, to observe first hand, the activities of Confirming Underwriter operations to determine additional improvements to the Confirmation process. This visit was deemed a success and as a result further field visits by ALTA Registry operational staff are to be planned for Q4 2022 and into 2023.

#### **Committee Information: Meetings, Roster, Listserv** (*Paul Martin*)

- Next Meeting: October 10<sup>th</sup>, 2022, 2:00 PM – 5:00 PM PST ET
- Subsequent meeting: January TBD
- Committee Documents Page:  
<https://www.alta.org/about/leadership-committees.cfm?ALTA-Registry-Committee>